

# Just Eat Takeaway.com N.V.

## Contacts and dialogue with shareholders

Version January 2025

## 1 DEFINITIONS AND CONSTRUCTION

### 1.1 Definitions

In the Policy, the following terms have the meaning as defined below:

<b>Articles of Association</b>	the articles of association of the Company;
<b>Code</b>	the Dutch Corporate Governance Code as adopted by the Corporate Governance Code Monitoring Committee;
<b>Company</b>	the public company with limited liability, Just Eat Takeaway.com N.V.;
<b>Group</b>	the group as referred to in section 2:24b BW, of which the Company is the parent company, therefore excluding companies which hold an interest in the Company and group companies of those companies;
<b>Investor Relations</b>	the Company's investor relations department, including the investor relations officer;
<b>Management Board</b>	the management board ( <i>bestuur</i> ) of the Company;
<b>Other Market Participants</b>	financial analysts, industry analysts, sales team members and other staff at brokers or banks, and staff at stock exchanges who advise Shareholders or play a role in facilitating or establishing contact between the Company and the Shareholders;
<b>Policy</b>	policy on contacts and dialogue with Shareholders;
<b>Shareholders</b>	current and potential shareholders of the Company, including institutional as well as retail investors;
<b>Supervisory Board</b>	the supervisory board of the Company.

### 1.2 Construction

Headings do not affect the interpretation of the Policy. Where the context permits, any reference to a gender includes all genders.

## 2 POLICY STATEMENT

- 2.1** The Company attaches great value to good relationships and proper lines of communication with the Shareholders, employees of the Group and other stakeholders. This Policy provides the principles upon which Investor Relations engages with Shareholders and Other Market Participants.
- 2.2** The Policy has been drawn up in accordance with principle 4.2.2 of the Code.

### **3 CONTACTS WITH SHAREHOLDERS**

- 3.1** The primary task of Investor Relations is to establish and maintain relationships and contacts with Shareholders. Investor Relations also maintains contacts with Other Market Participants. Investor Relations aims to provide high quality, clear, accurate and reliable information to Shareholders and Other Market Participants about developments at the Group, ensuring that price sensitive and other relevant information about the Group that is deemed of interest is equally and simultaneously provided to, or made accessible for, the entire market. This ensures amongst others that Shareholders and all Other Market Participants are positioned to make well-informed investment decisions at any given time.
- 3.2** The Company might participate in industry conferences and host Investor Relations Days from time to time. These events shall be announced in advance on the Company's website. Presentation materials shall be made available on the Company's website. Provision shall be made for all Shareholders to follow these meetings and presentations in real time, for example by means of webcasting or telephone. Prior to the meetings, the presentations shall be posted on the Company's website. Briefings of the Company's (semi-)annual results or quarterly results, if applicable, are disclosed via a press release. Reports and any presentations on these results and the annual financial calendar to communicate financial results are published on the Company's website.
- 3.3** The Company will take into consideration all requests from Shareholders to enter into a dialogue. The Company will agree to such requests for those situations where the Management Board and/or the Supervisory Board deem this appropriate. The Company will facilitate a dialogue unless, in the option of the Management Board, is not in the interest of the Company or the Group. The initiative to enter into a dialogue with a Shareholder can also be taken by the Company.
- 3.4** In order to assess whether a dialogue with Shareholders is appropriate and not against the Company's interest, the Company may request Shareholders to provide certain (written and/or verbal) information. This information can include the goal of the conversation, the matters to be discussed, the opinion of the Shareholders on these matters and information in respect of the Shareholder and its interest in the Company.
- 3.5** The Company adheres to all legal obligations relating to price sensitive information and equal treatment of Shareholders and only discusses publicly known information in one-on-one meetings. In the event that non-public price sensitive information is inadvertently disclosed during any (bilateral) contact, the Company will publicly announce such information as soon as possible.
- 3.6** Our policy is that, where possible, at each conversation with Shareholders at least two Company representatives should be present.

- 3.7** A request by a Shareholder to meet with one or more members of the Supervisory Board (whether or not in the presence of members of the Management Board), shall be assessed by the CEO and Investor Relations in consultation with the Supervisory Board.
- 3.8** Bilateral meetings with (potential) Shareholders will not be held during the period from the first day of a quarter until the day of the results announcement of the preceding quarter. These periods generally cover approximately eight weeks immediately prior to the first publication of the Company's annual results, approximately four weeks immediately prior to the first publication of the Company's semi-annual results, and approximately four weeks immediately prior to the first publication of the Company's quarterly trading updates, if applicable. During these periods the Company will also refrain from making presentations at financial conferences, to retail investor audiences or one-on-one meetings with Shareholders. Exceptions may apply, for example if communication relates to factual clarifications of previously disclosed information.
- 3.9** The Company will not pay any fee(s) to parties for the carrying out of research for analysts' reports or for the production or publication of analysts' reports, with the exception of credit rating agencies.

Information for Shareholders will be made available on the Company's corporate website (<https://www.justeattakeaway.com>). Due to its listing on Euronext Amsterdam, the Company discloses regulated information, including inside information, in accordance with the Market Abuse Regulation and the rules under the Transparency Directive, both as adhered to or implemented in the Netherlands.